

PRODUCT FEATURES

Pendants, seen by many landlords as essential, can be provided through a central receiver or individual receiver.

Warden's Telephone Handset upgrade allows the warden to answer alarm calls from anywhere on the site, summoning Off-Site services if required.

Radio Paging upgrade package allows the warden to be notified of an alarm call without the need to plug in the Master Unit.

The Timed Off-Site upgrade package means that unanswered alarm calls can be directed to a control centre and appropriate action taken.

The Remote Monitoring package allows alarm calls to be transferred to a local centre outside office hours or during staff holidays.

Autocall line and system test package allows warden call systems to make a timed test call to a control centre, ensuring telephone line and system integrity.

Door and Safe Release upgrade packages allow control centre staff to monitor site security outside office hours, especially in an emergency.

Video Door Entry upgrade package allows site based staff or control centre staff to respond to and monitor visitors to the site.

Smoke Alarms are often seen as essential safety equipment but there are additional benefits from linking these to the warden call system.

Telecare Facilities can be added to basic warden call systems to provide specialist support to those with special health needs and disabilities.

USER BENEFITS

Residents can call for assistance from around the site, leading to increased independence.

An appropriate response can be provided quickly, reducing stress and anxiety and ensuring that Off-Site help arrives as quickly as possible.

A cost effective method of improving response times in an emergency by ensuring that the warden is quickly made aware of alarm calls.

This ensures that alarm calls do not queue for long periods when the warden is responding to another incident by transferring a subsequent call Off-Site.

Working hours for care staff can be rationalised to comply with 'working time' legislation and incidents handled by a local control centre outside office hours.

Control centre staff are quickly notified of telephone line or system failure so that any repairs can be carried out with the minimum of delay or alternative support provided.

Electronically operated Key-Safes or Doors allow Fire Crews to gain access in case of a fire without breaking down doors, reducing delays and damage.

Control centre staff, wardens and residents can establish the identity of visitors before allowing entry, improving security and combating bogus callers.

Smoke Alarms linked to individual speech modules give additional information to the warden, ensuring an appropriate response in case of fire.

'Supporting People' and 'NHS' legislation can be accommodated without needing to replace entire warden call systems, improving access to funding streams.



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